



BUREAU  
VERITAS

Bureau Veritas Certification

# SÖNMEZ TRANSFORMATÖR SANAYİ VE TİCARET ANONİM ŞİRKETİ

Organize Sanayi Bölgesi Mahallesi 5 Cad. No: 31A ,Dilovası, Kocaeli, TÜRKİYE

*Bureau Veritas Certification certify that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below*

## ISO 10002:2018

### Scope of certification

CUSTOMER RELATIONS AND COMPLAINT MANAGEMENT FOR DESIGN, PRODUCTION, AFTER SALES SERVICES, MAINTENANCE AND REPAIR OF DISTRIBUTION, POWER, RAILWAY AND SPECIAL TRANSFORMER AND REACTORS UP TO 150 MVA/MVAR AND 220 KV

Original Cycle Start Date: 10-07-2025

Expiry Date of Previous Cycle: NA

Certification / Recertification Audit date: 03-06-2025

Certification / Recertification cycle start date: 10-07-2025

Subject to the continued satisfactory operation of the organization's Management System, this certificate expires on: 09-07-2027

Certificate No.: TR014854

Version: 1

Issue Date: 10-07-2025

İBRAHİM TAGAY  
Certification Manager



Head Office: Pasco Plaza Altayçeşme Mah. Çamlı Sok. No: 21 Kat: 8

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Further clarifications regarding the scope and activity of this certificate, and the applicability of the management system requirements, please call: +90 216 518 40 50